

Quality Of Service Survey

For Blueprints By Design

We hope that quality service was provided for you. And that you are a satisfied customer. It really was a privilege to work with you. We wish you success with your construction. Once again, thank you.

1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? yes

3. Any Comments?

4. Any suggestions for improvements?

Print Name: Jerome J. Porter 7-2-2013

Sincerely,

Ralph Paiva

Ralph Paiva

Blueprints By Design

140 N. Spring Garden Ave. 32720

blueprints@cfl.m.com

Office: 386-734-0787

Fax: 386-873-4454

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? yes

3. Any Comments?

great

4. Any suggestions for improvements?

none

Print Name: Randy Staller

7-3-2013

Sincerely,

Ralph Paiva

Ralph Paiva

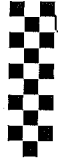
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1. On a scale of 1 to 10, 10 being the highest. How would you rate ^{our} service? 9

2. Would you consider recommending us? Yes

3. Any Comments?

Great job. Very patient.

4. Any suggestions for Improvements?

Print Name: Nash J. Garrett

7-31-13

Sincerely,

Ralph Paiva

Ralph Paiva

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140 N. Spring Garden Ave. 32720

blueprints@tflr.com

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? Yes

3. Any Comments?

Ralph was a pleasure to work with.
Fair price & great service.

4. Any suggestions for improvements?

None

Print Name: Frank Griffin

8-8-13

Sincerely,

Ralph Paiva

Ralph Paiva

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2. Would you consider recommending us? YES

3. Any Comments?

I APPRECIATE YOUR PROMPT ATTENTION TO OUR
PROJECT, AND TO THE VARIOUS CHANGE ORDERS
I REQUESTED.

4. Any suggestions for improvements?

Print Name: RICHARD HEARD 8-20-13

Sincerely,

Ralph Paiva

Ralph Paiva

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140 N. Spring Garden Ave. 32720

blueprints@cfln.com

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Fax: 386-873-4454



Thank you very much for developing the plans for our new addition. It looks like we'll begin construction in early September, and I invite you to stop by from time to time to see how we're doing.

Dick and Jean Heard

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? yes

3. Any Comments?

Fast service always
call

4. Any suggestions for improvements?

Print Name: Dobbie Matisik

8-26-13

Sincerely,

Ralph Paiva

Ralph Paiva

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? yes

3. Any Comments?

Very Fast service

4. Any suggestions for improvements?

No

Print Name: Chris Prosocki - 2-7-14

Sincerely,

Ralph Paiva

Ralph Paiva

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2. Would you consider recommending us? Yes

3. Any Comments?

4. Any suggestions for improvements?

Print Name: M. Nolan - 3-6-14

Sincerely,



Ralph Paiva

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2. Would you consider recommending us? yes

3. Any Comments?

Thank -you for all the follow Up. Ideas!

4. Any suggestions for improvements?

Traffic on ISA is hard to enter driveway
going North. -5

Print Name: Kurt Groom - 3-18-14

Sincerely,



Ralph Paiva

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3. Any Comments?

4. Any suggestions for improvements?

Print Name: Al. Blackburn 6-2-14

Sincerely,



Ralph Paiva

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? Yes

3. Any Comments?

As a true amateur to construction, Ralph took the time to explain and guide me through the planning process. At times I felt like I was testing his patience but he always answered my questions.

4. Any suggestions for improvements?

None

Print Name: Richard Manzano - 7-18-14

Sincerely,

Ralph Paiva

Ralph Paiva

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? GREAT 10

2. Would you consider recommending us? YES

3. Any Comments?

4. Any suggestions for improvements?

Print Name: BEAT B. HOWE SR. 8-28-14

Sincerely,



Ralph Paiva

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? Yes

3. Any Comments?

Good job

4. Any suggestions for improvements?

Print Name: Justin Miller

9-5-14

Sincerely,

Justin Miller

Ralph Paiva

Ralph Paiva

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? yes

3. Any Comments?

very easy to work with, explains things thoroughly

4. Any suggestions for improvements?

Print Name: Summer Taylor - 9-26-14

Sincerely,



Ralph Paiva

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blueprints@cfln.com

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2. Would you consider recommending us? YES

3. Any Comments?

*So professional, listened to my vision
with only advice on how to improve the plan!
Such a pleasure. Thank You*

4. Any suggestions for improvements?

None

Print Name: Patti McBride Kapak 9-30-14

Sincerely,

Ralph Paiva

Ralph Paiva

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 9.5

2. Would you consider recommending us? Yes

3. Any Comments?

4. Any suggestions for improvements?

Print Name: Rich Schulte 11-10-14

Sincerely,



Ralph Paiva

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2. Would you consider recommending us? yes

3. Any Comments?

it was a pleasure to have Ralph
work on our prints, first time home builders
if we need to build again, we will defenintly come to Ralph.

4. Any suggestions for improvements?

No! Well Job Done."

Thank You!

Print Name: Liliana Castaneda - 11-13-14

Sincerely,



Ralph Paiva

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1. On a scale of 1 to 10, 10 being the highest. How would you rate are service? 10

2. Would you consider recommending us? Yes

3. Any Comments?

very satisfied

4. Any suggestions for improvements?

none

Print Name: Sharon Reynolds 11-24-14

Sincerely,



Ralph Paiva

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blueprints@cf1.net

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1. On a scale of 1 to 10, 10 being the highest. How would you rate our service? 10

2. Would you consider recommending us? Yes

3. Any Comments?

Ralph HAS DONE an excellent JOB
Thank you

4. Any suggestions for improvements?

None At this time

Print Name: Rebecca L. Lawrence 12-2-14

Sincerely,



Ralph Paiva

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